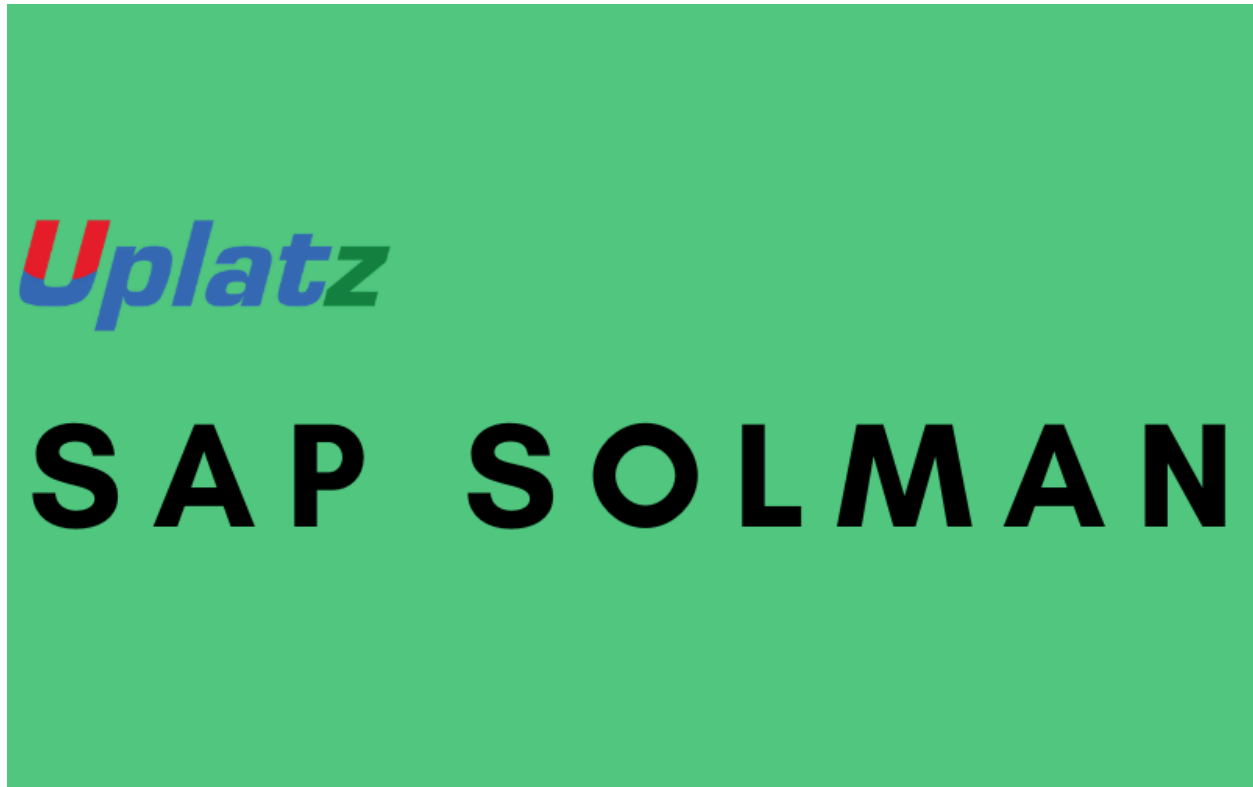




SAP Solman Course Syllabus

1) SAP Solution Manager

1. SAP Solution Manager Overview
2. Logical Components
3. Branches
4. System Landscape Directory
5. Landscape Management Database
6. Maintenance Planner

2) Base Line Configuration

1. SAP Solution Manager Setup
2. Web Dispatcher
3. TREX

- 4. Target System Requirements
- 5. Managed System Configuration
- 6. EWA Report Activation

3) ITSM (IS Service Management)

- 1. Concepts of ITSM & ITIL
- 2. User Experience
- 3. Key Features
- 4. Integration with SAP
- 5. Analytics
- 6. Integration with SAP Software Components

4) Change Management (Charm Overview)

5) Process Management

- 1. Solution Documentation Configuration
- 2. Documenting a Solution
- 3. Definition of a Life Cycle of a Solution
- 4. Document Types
- 5. Best Practice Packages
- 6. Graphical Process Modelling
- 7. Business Process Monitoring
- 8. Business Process Improvement
- 9. Data Consistency and Job Management

6) Requirement Management

- 1. Concept
- 2. Defining Approvals in Business Requirement Management
- 3. Configuring the IT Requirement
- 4. Use Cases

7) Test Management

1. Test Preparation

1. Test Setup
2. Test Administration
3. Test Planning
4. Test Plan Management
5. Test Execution
6. Test Management Analytics

2. CBTA

1. Configuration
2. CBTA Script
3. Composite Script

3. Change Impact Analysis

1. TBOM – Dynamic, Static & Semi Dynamic
2. BPCA
3. SEA
4. UPL
5. TBOM Generation

4. Partner Tools (3rd Party)

8) Application Operations

1. Monitoring and Alerting Infrastructure
2. System Monitoring
3. User Experience Monitoring
4. Integration Monitoring
5. HANA & BI Monitoring
6. Job Monitoring
7. Self-Monitoring
8. Root Cause Analysis
9. System Recommendations

9) Project Management Overview